

RJ Reynolds  
Tobacco Company

10/3/85

TO: ALL WHOLESALE CUSTOMERS  
FROM: ART GROLL

**SUBJECT: RETURNED GOODS**

AS YOU KNOW IT IS THE POLICY OF THE RJ REYNOLDS TOBACCO COMPANY TO ACCEPT ONLY THOSE RETURNED GOODS THAT HAVE BEEN APPROVED FOR RETURN BY OUR SALES REPRESENTATIVES.

CARTONS APPROVED FOR RETURN WILL BE IDENTIFIED BY  
MEANS OF A STICKER PLACED BY OUR SALES REPS. BELOW IS  
AN EXAMPLE OF THIS STICKER.

**DO NOT SELL**  
**Out-Of-Date**  
**Return To Supplier**

**YOU SHOULD NOT ACCEPT CARTONS RETURNED WITHOUT  
THIS STICKER. SUCH A RETURN IS UNAUTHORIZED AND CANNOT  
BE ACCEPTED FOR HANDLING.**

THANK YOU FOR YOUR ASSISTANCE IN THIS MATTER.

SINCERELY,

### ART GROUP

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